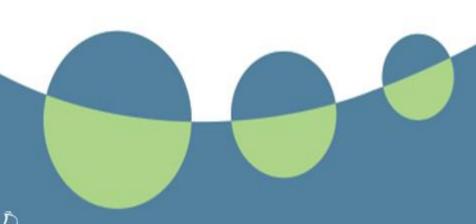
## Leadership and the NB Health Care System

September 21, 2017









#### The NBHC

- Our Mandate
- The evolution of our work



## Leadership and the NB Health Care System

- Leadership: What is it? Does it exist in health care?
- Health Care System: What is it? Is it a system?



### Publicly Funded Health Services

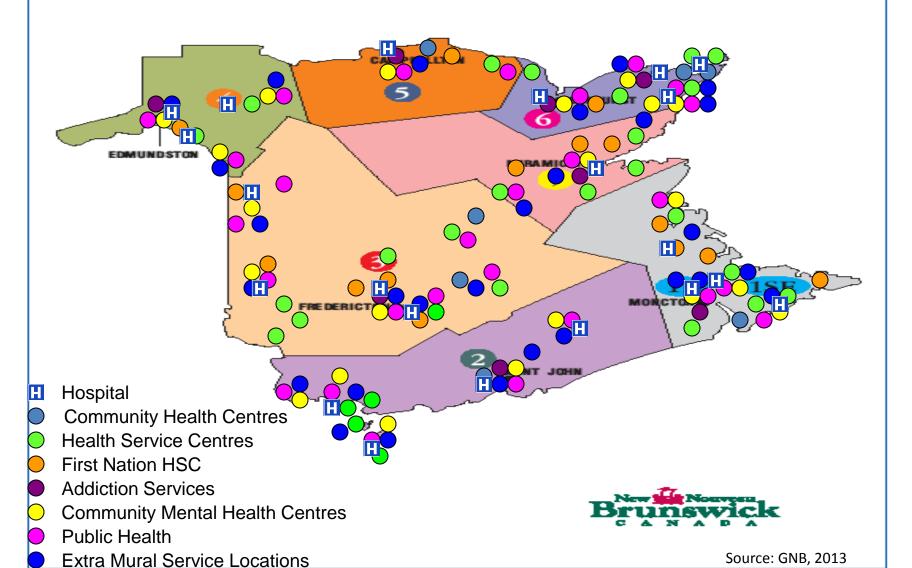
- Most valued of all public services
- Weight in provincial public service
- Complication: knowledge of decision process
- Not conducive to leadership development



#### Question

 At the provincial level, how can we effectively leverage leadership for improving the performance of publicly funded health services?

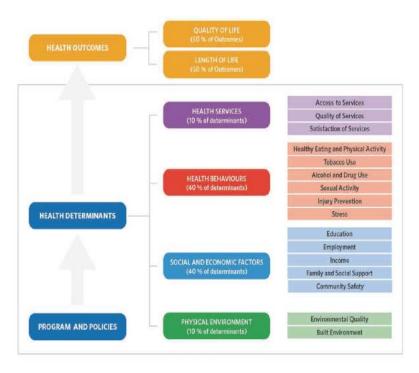
#### Services available in New Brunswick





#### Citizen centered focus

- Population Health
- Health Services Quality





#### 2016 New Brunswick Health System Report Card

| Overall performance grade                   | C                |
|---|------------------|
| By health sector                            |                  |
| Primary health                              | D                |
| Acute care                                  | В                |
| Supportive/Specialty                        | D                |
|   |                  |
| By quality dimension  Accessibility         | С                |
| · · · ·                                     | C                |
| Accessibility                               | C<br>C           |
| Accessibility Appropriateness               | C<br>C<br>C      |
| Accessibility Appropriateness Effectiveness | C<br>C<br>C<br>D |



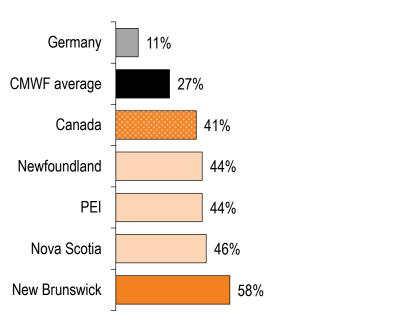


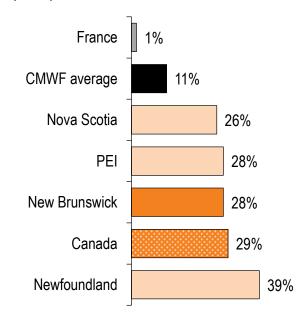
### Use of emergency room services

Adults who used an emergency department in the past two years

More than four hours wait in ER

How does New Brunswick compare (2016)?

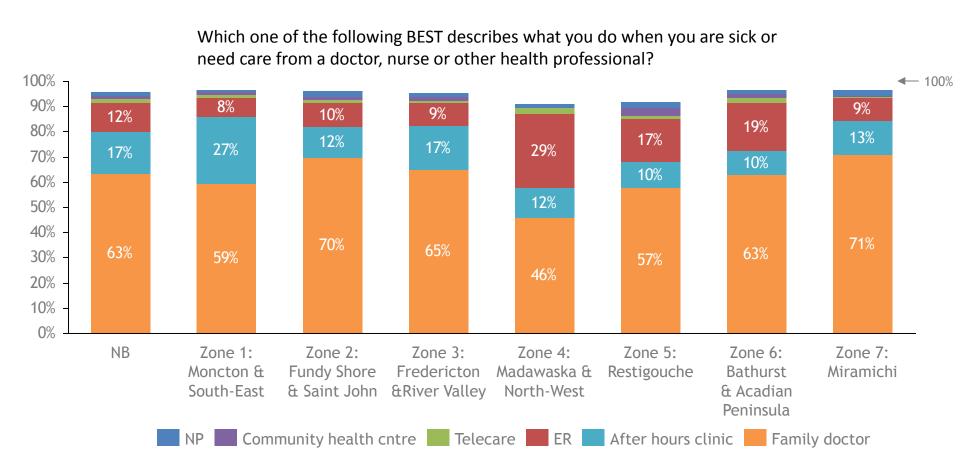




Source: CMWF survey 2016



## Where do you go when sick or need of care?



Source: NBHC- Primary Health survey - 2014

Figure 2. How quickly appointment can be made with family doctor (% on same day or next day) 2014 | 2011 Perth-Andover, Plaster Rock, Tobique Area 63.5% Salisbury, Petitcodiac, Harcourt Area 41.5% Neguac, Alnwick, Burnt Church Area 39.9% Grand Bay-Westfield, Westfield, Greenwich Area 37.8% Nackawic, McAdam, Canterbury Area 37.6% St. Stephen, Saint Andrews, Campobello Island Area 36.6% Sussex, Norton, Sussex Corner Area 36.4% Florenceville-Bristol, Woodstock, Wakefield Area 35.3% Douglas, Saint Marys, Doaktown Area 35.1% Dieppe and Memramcook 34.9% Saint John, Simonds and Musquash 33.1% Quispamsis, Rothesay, Hampton Area 32.9% 32.1% Minto, Chipman, Cambridge-Narrows Area Moncton 32.0% Hillsborough, Riverside-Albert, Alma Area 31.6% 31.2% Bathurst, Beresford, Petit-Rocher Area Miramichi, Rogersville, Blackville Area 31.0% Grand Falls, Saint-Léonard, Drummond Area 30.2% New Brunswick 30.1% Shediac, Saint-Antoine, Beaubassin East Area 29.4% Fredericton 28.8% Riverview and Coverdale 28.7% Oromocto, Gagetown, Fredericton Junction Area 26.9% St. George, Grand Manan, Blacks Harbour Area 24.4% Dalhousie, Balmoral, Belledune Area 24.4% Bouctouche, Richibucto, Saint-Louis de Kent Area 24.1% New Maryland, Kingsclear, Lincoln Area 23.9% Tracadie-Sheila, Saumarez and Saint-Isidore 22.2% Sackville, Dorchester, Port Elgin Area 21.6% Caraquet, Paquetville, Bertrand Area 20.2% Edmundston, Rivière-Verte, Lac Baker Area 18.7% Campbellton, Atholville, Tide Head Area 15.8% 12.0% Shippagan, Lamèque, Inkerman Area

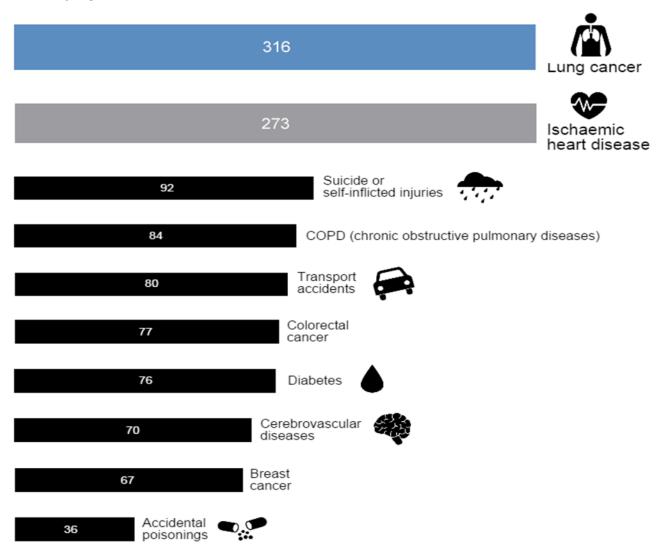
10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

### **Avoidable Mortality**

- Top 10 causes in NB
- Treatable Causes vs. Preventable Causes
- Premature death from injuries

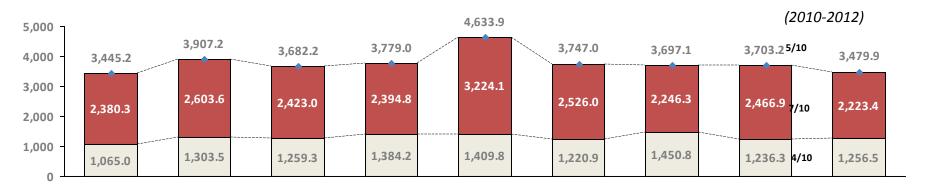
## Top 10 causes of avoidable deaths in New Brunswick

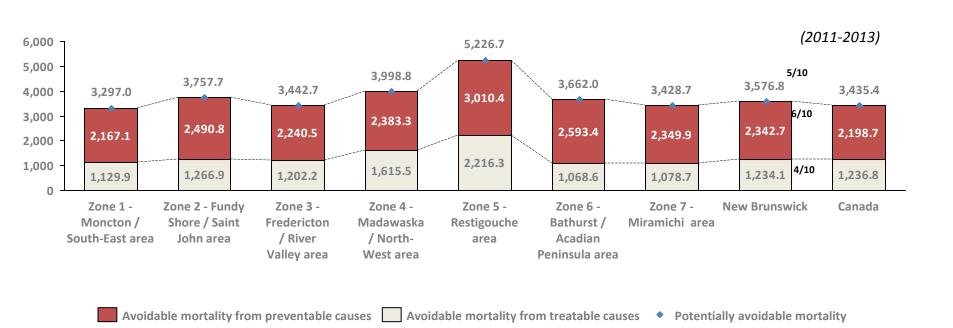
Number of New Brunswickers who die per year:



#### Avoidable mortality across New Brunswick (Preventable vs. treatable)

Age standardized PYLL rate/100,000 population





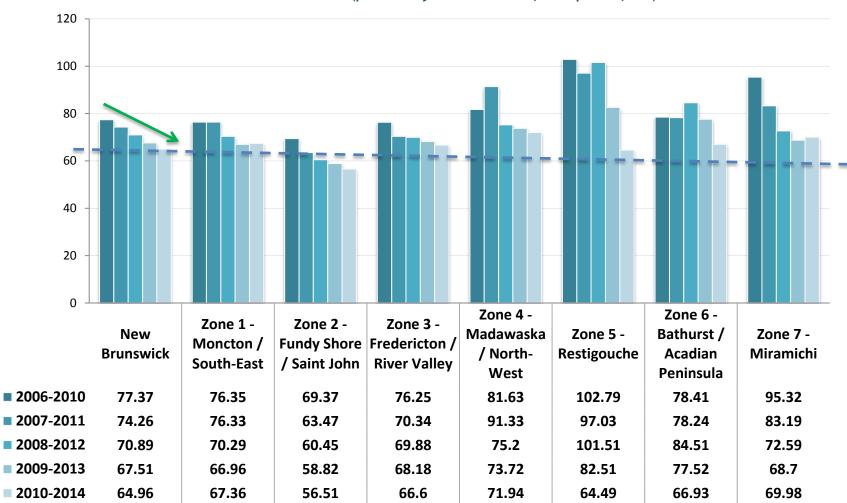
2012

**NB: 74** 

**CAN: 56** 

#### Premature death from injuries

(potential years of life lost, rate per 10,000)





# How can we effectively leverage leadership?

 Ongoing engagement of health service providers in the identification and monitoring of health service quality improvement



#### Social media



linkedin.com/company/new-brunswick-health-council---conseil-de-la-santé-du-nouveau-brunswick



twitter.com/nbhealthcouncil



facebook.com/NBHC.CSNB/